

To: 'jill.jonas@wisconsin.gov'[jill.jonas@wisconsin.gov]; Elmore, Steve B - DNR (Steve.Elmore@wisconsin.gov)[Steve.Elmore@wisconsin.gov]; Deltoral, Miguel[deltoral.miguel@epa.gov]; Roy Irving[roy.irving@dhs.wisconsin.gov]; Robert.thiboldeaux@wi.gov[Robert.thiboldeaux@wi.gov]; henry.nehlslove@wisconsin.gov[henry.nehlslove@wisconsin.gov]; Biedrzycki, Paul[PBIEDR@milwaukee.gov]; Couillard, Lon[Lon.A.Couillard@milwaukee.gov]; Stanley, Marisa[MSTANL@milwaukee.gov]
From: Lewis, Carrie
Sent: Tue 2/23/2016 8:49:30 PM
Subject: RE: Update

Hello,

Please let me know if you would like to “get together” (conference call) soon to talk about where we are with the distribution system protocols or if you would like to wait a little longer until we have some data to review. (Or we could do both!)

We are just beginning to collect samples from residences that have had service line leaks and service lines replaced, and where residents received the lead awareness info, instructions on whole house flushing, water filter, and our offer to analyze samples. There seem to be two or three of these leaks a week, so good opportunities for samples and results. Primarily, the service line replacements are on the “city” side and the homeowners are declining to replace theirs at the same time.

If you could kindly respond today or tomorrow, I’ll work on finding a date. (I’m on vacation starting Thursday, hence the short timeline for reply.) The earliest date would be the second week in March, but we won’t likely have much data then. Barring any shocking sample results, we could push off later to later in March.

If you also would prefer not to participate in a discussion at this time, let me know.

I look forward to hearing from you.

From: Lewis, Carrie
Sent: Wednesday, February 17, 2016 12:08 PM

To: 'jill.jonas@wisconsin.gov' <jill.jonas@wisconsin.gov>; Elmore, Steve B - DNR (Steve.Elmore@wisconsin.gov) <Steve.Elmore@wisconsin.gov>; 'deltoral.miguel@epamail.epa.gov' <deltoral.miguel@epamail.epa.gov>; Roy Irving <roy.irving@dhs.wisconsin.gov>; 'robert.thiboldeaux@wi.gov' <robert.thiboldeaux@wi.gov>; 'henry.nehlslowe@wisconsin.gov' <henry.nehlslowe@wisconsin.gov>; Biedrzycki, Paul <PBIEDR@milwaukee.gov>; Couillard, Lon <Lon.A.Couillard@milwaukee.gov>; Stanley, Marisa <MSTANL@milwaukee.gov>
Subject: Update

All,

Paul B. recommended an update to you as a follow-up to our meeting of early January. Here is a synopsis:

- Water main replacements impacting lead services have been suspended. We will start the 2016 water main replacement program on those projects that impact only copper services.
- MWW has identified field activities that disturb lead services (service lines that leak and require repair, lead service line disruption during sewer construction work, replacing curb stops, repairing water meter valves, water main breaks when lead services are within the shutoff area, turning water off at curbstop or water meter). We have worked with MHD and are rolling out the protocols described in the attached draft document. These are significant changes to our work flows so it will take some time and training to get fully implemented. We will regularly review how the procedures are working, results from any samples, and revise as we learn more.
- On February 9, letters were mailed to residents of over 70,000 properties to inform them that they may have a lead service, steps to take to reduce risk and where to find additional info. The letter is attached for your info. Inquiries to the various call centers has totaled approximately 50 calls per day.
- There is a small group working to develop public outreach for audiences that may be better reached by visual/verbal messages than written ones.
- We are awaiting a City Attorney opinion on what authority exists, or is needed, relative to requiring and/or financing lead service line replacement on private property. When that opinion is received, another small group will address these issues on the private side.
- There is quite a bit of local and national media interest in the topic.

So, we have been and continue to be busy. Thank you all for your continued collaboration and insights. If you have any feedback on the attached documents or other related topics, I would be pleased to receive it.

Carrie

Carrie Lewis, Superintendent

Milwaukee Water Works, 841 N. Broadway Room 409, Milwaukee, WI 53202

Phone: (414) 286-2801 Fax: (414) 286-2672

carrie.lewis@milwaukee.gov

www.milwaukee.gov/water

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